

Terms and conditions

1. When on board, all passengers are covered by civil liability insurance in accordance with Portuguese law;
2. All belongings carried by clients are their sole responsibility;
3. Ocean4you cannot be held responsible for the loss of personal property and/or damage to property on board the boats, so we advise you to ensure that it is adequately protected.
4. In the event of non-observation of dolphins or whales, tickets will not be refunded;
5. Ocean4you reserves the right to change the prices.VAT included at the legal rate in force.
6. Customers who show up wearing inappropriate or offensive clothing and/or under the influence of alcohol or drugs will be denied check-in/boarding.
7. It is forbidden to bring drinks or food on board, except food for children.
8. Children under 16 must be accompanied by a responsible adult.
9. In the event of a disagreement, the **Algarve Consumer Information, Mediation and Arbitration Centre (CIMAAL)** will be contacted in accordance with Portuguese law.

ocean4you

Cancellation Policy

1. In the event of cancellations due to weather conditions or unforeseen circumstances, Ocean4you will indicate an alternative date, otherwise a full refund will be made.
2. In the event of bad sea and/or weather conditions, Ocean4you will take the decision to cancel.
3. No-shows will invalidate the refund;
4. Cancellations less than 24 hours before departure will not be refunded;
5. Cancellations may be subject to exceptions in the event of medical proof;y be subject to exceptions in the event of medical proof;